
Report To:	Policy & Resources Committee	Date:	21 March 2023
Report By:	Corporate Director Education, Communities & Organisational Development	Report No:	PR/10/23/KM
Contact Officer:	Morna Rae	Contact No:	01475 712055
Subject:	SOLACE Improving Local Government Benchmarking Framework 2021/22		

1.0 PURPOSE AND SUMMARY

1.1 ☐ For Decision ☒ For Information/Noting

1.2 The purpose of this report is to provide the Committee with an overview of the Local Government Benchmarking Framework (LGBF) data 2021/22, which was published on 17 March 2023. Details of Inverclyde Council's performance across the range of indicators is provided in Appendix 1.

1.3 An Elected Member briefing on the LGBF will be held on 19th April 2023.

2.0 RECOMMENDATIONS

2.1 The Committee is asked to note that:

- The LGBF data for reporting year 2021/22 is now published and that Inverclyde Council continues to be a highly performing Council, and
- An Elected Member briefing on this subject will be held on 19 April 2023.

Morna Rae
Corporate Policy, Performance and Partnerships Manager

3.0 BACKGROUND AND CONTEXT

3.1 The Society of Local Authority Chief Executives (SOLACE) Improving Local Government initiative was developed to:

- support SOLACE to drive improvement in local government benchmarking;
- develop a comparative performance support framework for Scottish local authorities;
- support Councils to target transformational change in areas of greatest impact: efficiency, costs, productivity and outcomes; and
- focus on the 'big ticket' areas of spend, plus corporate services.

3.2 This led to the creation of the Local Government Benchmarking Framework (LGBF), which brings together a wide range of information about how all Scottish Councils perform in delivering services to local communities.

LGBF 2021/22 PERFORMANCE OVERVIEW

3.3 The LGBF data for reporting year 2021/22 was published on 17th March 2023, alongside the National Benchmarking Overview Report 2021/22. Details of Inverclyde Council's performance across all indicators is provided in Appendix 1. The data for all Councils can be found on the Improvement Service website: <https://www.improvementservice.org.uk/benchmarking/explore-the-data>

3.4 The latest iteration of the Framework comprises of 99 indicators, not including the housing related indicators which do not apply to Inverclyde. Four new Corporate Services indicators were introduced in 2021/22. Due to a data lag in collection and reporting, 2021/22 data is not available for all 99 indicators e.g. the latest data for school exclusion, child poverty and carbon emissions relate to reporting year 2020/21.

3.5 Similar to previous years, a refreshed framework will be published in April / May 2023 and will include data for a further seven Children's Services measures, as well as new Scottish Household Survey data which has been subject to delay. The validation of finance data by the Scottish Government will also be complete at that point. Members will be provided with details of performance for these measures once this information is published.

3.6 It is important to note that due to Covid-19, all Councils were operating and delivering in a changed landscape in 2021/22 and performance and expenditure data should be considered in this context. This also applies when comparing performance with previous years and across Councils. The Improvement Service's own data analysis has found a 5% reduction in performance across the LGBF during Covid-19. It should also be noted that the most recent data for the satisfaction measures derived from the Scottish Household Survey are not comparable with previous years due to a reduced sample size and a change in methodology in response to the pandemic.

3.7 An analysis of Inverclyde Council's national rankings across the 92 measures by theme has been carried out and is shown below. Inverclyde's performance ranks in quartiles one and two (i.e. a ranking of 1 - 16) for 62 measures (67%). Due to the proximity of the release date of the finalised LGBF data to the Committee meeting, a detailed analysis of how this compares with other Scottish Councils is not yet available, however a review of the provisional data made available to all Councils pre-publication shows that Inverclyde Council has the highest number of indicators in quartiles one and two of all Scottish local authorities. This will be discussed with Members at the planned briefing on 19th April.

Theme	No. of measures Quartile 1	No. of measures Quartile 2	No. of measures Quartile 3	No. of measures Quartile 4	Total
Children's Services	13	6	2	4	25
Corporate Services	5	4	1	2	12
Adult Social Care	6	3	1	1	11
Culture & Leisure	2	3	2	1	8
Environ. Services	4	4	2	5	15
Corporate Assets	1	1	-	-	2
Econ. Development	3	3	3	4	13
Financial Sustainability	-	2	1	1	4
Tackling Climate Change	-	2	-	-	2
Total	34	28	12	18	92
Total %	37%	30%	13%	20%	100%

3.8 Paragraphs 3.9 to 3.16 highlight performance areas of particular note, or where caution is required when comparing the latest performance data to previous years.

3.9 Children's Services

Performance across the majority of Children's Services indicators in 2021/22 was very strong, with pupil attainment comparing particularly well. The attainment of Inverclyde children living in the areas of highest deprivation was amongst the best in Scotland with the average tariff score of children living in quintile one, i.e. the 20% most deprived in Scotland, ranking the third highest in the country whilst the percentage of Inverclyde pupils living in the 20% most deprived areas gaining 5+ awards at level 5 was also the third highest in Scotland.

Due to Covid-19, the Improvement Service advise caution when comparing cohort attainment over the past three years and in comparing attainment during this period to earlier cohorts. Any changes in attainment levels across the period 2019/22 should not be seen as an indication that performance has improved or worsened, without further evidence.

The school exclusion rate of looked after children is showing an improving trend, decreasing from 141.18 in 2018/19 to 45.71 in 2020/21 (per 1,000 'looked after children'), the fourth lowest rate in Scotland. This data is published in the LGBF every two years, reflecting the publication schedule of the Scottish Government.

One area where performance declined relates to 'The percentage of funded early years provision which is graded good or better' which fell from 93.3% in 2020/21 to 83.3% in 2021/22. This resulted in a change in ranking between the two years from 14 to 31. In 2019/20, 100% of Inverclyde's early years provision was graded as good / better.

3.10 Corporate Services and Corporate Assets

Four new indicators were introduced to the Corporate Services theme in 2021/22:

1. CORP 9 - The percentage of Crisis Grant decisions within one day
2. CORP 10- The percentage of Community Care Grant (CCG) Decisions within 15 days
3. CORP 11- The proportion of Scottish Welfare Fund (SWF) Budget Spent
(where 1 = highest spend, 32 = lowest)

4. CORP 12- The Proportion of Discretionary Housing Payment (DHP) Funding Spend (where 1 = highest spend, 32 = lowest)

Three-quarters of the Corporate Services indicators have a ranking which places them within quartiles 1 and 2. Areas worth highlighting include 'The percentage of crisis grant decisions made within one day' where Inverclyde was the second highest performing Council in Scotland in 2021/22 and performance in relation to 'The percentage of Community Care Grant decisions made within 15 days', where Inverclyde was the fourth highest performing Council in Scotland in the same year. Performance was above 99% in both cases.

Despite a small increase in the number of days lost due to sickness absence for both teachers and non-teachers in Inverclyde between 2020/21 and 2021/22, sickness absence for both groups was amongst the lowest in Scotland.

The Council's gender pay gap continued to improve in 2021/22, although remained higher than the majority of Scottish Councils, ranking at 29.

Both indicators within the Corporate Assets section of the Framework relate to the Council's operational accommodation and improved performance was achieved in both measures in 2021/22. The proportion of buildings suitable for their current use increased to 92.4%, the seventh highest in Scotland, whilst the proportion of operational buildings in a satisfactory condition rose to 92.6%, resulting in a ranking of 14.

3.11 **Adult Social Care**

Performance across the Adult Social Care indicators was very strong in 2021/22 with Inverclyde ranking in the top two quartiles for nine of the 11 measures.

Historically in Inverclyde, the number of days people spend in hospital when they are ready to be discharged has been amongst the lowest in Scotland. A high level of performance continued in 2021/22 with Inverclyde ranking in fourth place, despite the number of bed days almost doubling between the two years.

The percentage of social work spend on adults 18+ allocated to Self-Directed Support in 2021/22 increased from 4.8% to 5.7%, its highest ever level (taking LGBF 2010/11 as the baseline year).

Inverclyde is one of 15 Scottish Councils that had a decrease in home care costs between 2020/21 and 2021/22.

Four of the Adult Social Care indicators (SW4b,4c,4d and 4e) focus on the experience of receiving care, support and help with everyday living. The level of positive responses, received from both carers and those being cared for at home, has fallen both nationally and locally. In Inverclyde, the largest decrease in positive responses relates to 'The percentage of carers who feel supported to continue in their caring role' which fell from 38.9% in 2019/20 to 28.7% in 2021/22 and 'The percentage of adults supported at home who agree that they have a say in how their help, care and support was provided' which fell from 81.7% in 2019/20 to 66.7% in 2021/22. Inverclyde's national rankings for both measures have moved from the first quartile to quarters three and four respectively. The data for these indicators is taken from the national Health and Care Experience Survey.

3.12 **Culture and Leisure**

More than half of the measures in the Culture and Leisure section rank in the top two quartiles. The cost per attendance at leisure facilities in Inverclyde was the sixth lowest in Scotland,

reducing from £9.99 to £2.76 between 2020/21 and 2021/22. Costs per library visit and to museums and galleries also reduced over the same period.

Satisfaction levels with leisure facilities in Inverclyde over the period 2018/21 ranked amongst the highest in Scotland, with a national ranking of four, despite satisfaction levels appearing to decrease over the longer period, however this may be attributable to the changes in the Scottish Household Survey methodology.

The cost of parks and open spaces (per 1,000 population) increased by more than 10% between 2020/21 and 2021/22, rising from £24,918 to £27,487. The cost increase resulted in a small change in ranking from 23 to 25.

3.13 Environmental Services

Slightly more than half the measures within the Environmental Services section of the framework rank in the top two quartiles in 2021/22. There was an improvement in the percentage of household waste that was recycled in 2021/22, up from 37.1% in 2020/21 to 48.5%, the recycling rate however remains lower than the pre-pandemic level of 54% in 2019/20. Satisfaction levels with refuse collection over the period 2018/21 are the third highest in Scotland.

There has been a further improvement in the percentage of 'A' class roads that should be considered for maintenance treatment, falling from 20.8% over the period 2019/21 to 16.7% in 2020/22, the second lowest level in Scotland. This represents a significant improvement from 2012/14 when 37.8% of Inverclyde's 'A' class roads required consideration for maintenance treatment and Inverclyde ranked in 30th position.

The cost of roads per kilometre increased by almost 40% between 2020/21 and 2021/22, rising from £16,061 to £22,353. It should be noted however that costs in 2021/22 are similar in value to pre-2020/21 values e.g. £23,783 in 2019/20 and £25,082 in 2018/19.

3.14 Economic Development

Of the 13 Economic Development measures, six rank in the top two quartiles in 2021/22. Of particular note is the number of Business Gateway start-ups in Inverclyde (per 10,000 population) remaining the highest in Scotland for the second year in a row. The rate of 29.6 achieved in 2021/22 is also significantly higher than in immediate pre-pandemic year, 18.6 in 2019/20.

Following a decrease in performance in 2020/21, the percentage of unemployed people in Inverclyde assisted into work from Council operated or funded employability programmes increased to its highest ever level in 2021/22, 35.3% (taking LGBF 2012/13 as the baseline year), the seventh highest in Scotland. Excluding 2020/21, Inverclyde's performance for this measure has consistently ranked in the top quartile of all Councils since 2012/13.

There was a sharp decrease in Inverclyde's town centre vacancy rate falling from 22% in 2020/21 to 9% in 2021/22. This has improved Inverclyde's ranking significantly from 32 to 13 over the same period.

There was a reduction in both the claimant count as a percentage of the working age population and the claimant count as a percentage of the 16–24 year-old population in Inverclyde. Despite this positive change, Inverclyde's 2021/22 rankings declined for both indicators and are in the fourth quartile, due to all Scottish Councils recording improved performance for both measures.

The percentage of Inverclyde's procurement spend on local enterprises decreased for the third year in a row to 21.4%, resulting in a change in ranking from 16 in 2020/21 to 22 in 2021/22. In

total, 13 Councils had a decrease in procurement spend on local enterprises in the year compared to the previous year.

3.15 Financial Sustainability

Financial Sustainability was added to the LGBF in 2019/20 and comprises of five indicators, four of which apply to Inverclyde Council with the remaining one (FINSUS 4) pertaining to the Housing Revenue Account. Two of the four indicators rank in the top two quartiles in 2021/22.

There was a decrease in total useable reserves as a percentage of Council annual budgeted revenue, from 26.86% in 2020/21 to 23.67% in 2021/22. Inverclyde ranked in 16th place for this measure.

The ratio of financing costs to net revenue stream i.e. the proportion of the revenue budget that is required to meet financing costs, net of investment income moved up in ranking slightly from 32 to 31. In 2020/21 the performance figure for Inverclyde was 12.28 compared to 10.16 in 2021/22.

3.16 Tackling Climate Change

There is a two-year lag in the publication of national data on climate change which means that 2020/21 data is the most recent available. Inverclyde's performance for both indicators improved again in the year and continue to rank in the top quartile. Inverclyde's carbon emissions (tonnes per capita) have been lower than the Scottish average every year since the baseline year of 2010/11.

4.0 PROPOSALS

- 4.1 The Committee is asked to note Inverclyde Council's performance in relation to the latest LGBF 2021/22 data as set out in the Appendix. Details of performance for the remaining seven Children's Services indicators, due to be published in the LGBF refresh expected in May 2023, will issued to Members in due course.
- 4.2 Members are also asked to note that an Elected Members Briefing on the LGBF will be held on 19 April 2023. This will allow for further discussion of the Council's performance.

5.0 IMPLICATIONS

- 5.1 The table below shows whether risks and implications apply if the recommendation(s) is(are) agreed:

SUBJECT	YES	NO	N/A
Financial			x
Legal/Risk			x
Human Resources			x
Strategic (LOIP/Corporate Plan)	x		
Equalities & Fairer Scotland Duty			x
Children & Young People's Rights & Wellbeing			x
Environmental & Sustainability			x
Data Protection			x

5.2 Finance

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

5.3 Legal/Risk

There are no legal implications associated with this report.

5.4 Human Resources

There are no human resources implications associated with this report.

5.5 Strategic

This latest benchmarking data demonstrates that Inverclyde Council is a high performing Council. This supports the delivery of the following Corporate Plan organisational priority:

“To deliver services that are responsive to community needs and underpinned by a culture of innovation, continuous improvement and effective management of resources”.

6.0 CONSULTATION


6.1 None.

7.0 BACKGROUND PAPERS


7.1 None.

Appendix 1

Children's Services		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
CHN1	Cost per primary school pupil	£5,722	£6,304	£6,864	10	25	26	£6,325
CHN2	Cost per secondary school pupil	£7,709	£7,820	£8,339	13	17	23	£7,898
CHN3	Cost per pre-school education place	£8,108	£11,440	£11,811	25	27	25	£10,283
CHN4	% of pupils gaining 5+ awards at level 5	67%	68%	74%	11	14	6	69%
CHN5	% of pupils gaining 5+ awards at level 6	38%	37%	43%	11	21	8	40%
CNH6	% of pupils living in the 20% most deprived areas gaining 5+ awards at level 5	54%	56%	64%	5	6	3	52%
CHN7	% of pupils living in the 20% most deprived areas gaining 5+ awards at level 6	27%	24%	29%	4	8	4	23%
CHN10	% adults satisfied with local schools	(2016/19) 86%	(2017/20) 78%	(2018/21) 78.67%	(2016/19) 4	(2017/20) 7	(2018/21) 11	(2018/21) 74.5%
CNH 12a	Overall average total tariff	932	954	1051	12	16	6	981
CNH 12b	Average total tariff SIMD quintile 1	765	777	849	4	5	3	702
CHN 12c	Average total tariff SIMD quintile 2	844	942	999	6	6	4	827
CHN 12d	Average total tariff SIMD quintile 3	1084	955	1224	3	20	2	965
CHN 12e	Average total tariff SIMD quintile 4	1076	1227	1264	12	6	4	1113
CHN 12f	Average total tariff SIMD quintile 5	1170	1278	1368	18	17	8	1316
CHN 13a	% of P1, P4 and P7 pupils combined achieving expected CFE Level in Literacy	dna	68%	74%	n/a	14	9	71%
CHN 13b	% of P1, P4 and P7 pupils combined achieving expected CFE Level in Numeracy	dna	75%	80%	n/a	15	10	78%
CNH 14a	Literacy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils	dna	27.5%	20.6%	n/a	19	9	21.3%
CBH 14b	Numeracy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils	dna	28.6%	17.3%	n/a	25	11	17.8%


 Rank 1-16 (Q1 & Q2)

 Rank 17-24 (Q3)


 Rank 25 – 32 (Q4)

Children's Services		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
CHN 18	% of funded early years provision which is graded good/better	100%	93.3%	83.3%	1	14	31	89.4%
CHN 19a	School Attendance Rate	2018/19 92.2%	92.3%	2020/21 latest data	26	16	-	2020/21 92%
CNH 19b	School Attendance Rate (Looked After Children)	2018/19 84%	84.9%	2020/21 latest data	28	29	-	2020/21 87.9%
CHN 20a	School Exclusion rate (per 1,000 pupils)	2018/19 21	13.3	2020/21 latest data	19	19	-	2020/21 11.9
CNH 20b	School Exclusion rate (per 1,000 'looked after children')	2018/19 141.2	45.7	2020/21 latest data	14	4	-	2020/21 77.8
CHN 21	Participation Rate - % of young people participating in education, training or employment	92.9%	93.3%	93.8%	14	12	8	92.35%
CNH 24	Percentage of children living in poverty (after housing costs)	23.8%	18.2%	2020/21 latest data	16	8	-	2020/21 20.9%

Corporate Services		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
Corp 1	Support services as a % of total gross expenditure	3.4%	3.4%	3.1%	8	9	7	4.1%
Corp 3b	% of the highest paid 5% employees who are women	59.88%	62.43%	60.1%	8	3	11	58.96%
Corp 3c	Gender pay gap	7.5%	7.4%	6.6%	30	30	29	3.5%
Corp 4	The cost per dwelling of collecting council tax	£10.64	£9.43	£8.94	27	26	27	£6.59
Corp 6a	Sickness absence days lost (per teacher)	4.95 days	3.45 days	4.4 days	3	8	3	5.84 days
Corp 6b	Sickness absence days lost (non-teacher)	10.48 days	7.96 days	8.8 days	7	5	2	12.2 days
Corp 7	% of income due from council tax received by the end of the year	95.4%	94.4%	95.7%	22	22	20	95.7%


 Rank 1-16 (Q1 & Q2)

 Rank 17-24 (Q3)


 Rank 25 – 32 (Q4)

Corporate Services		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
Corp 8	% of invoices sampled that were paid within 30 days	96.13%	95.46%	94.2%	5	7	10	92.2%
Corp 9	% of Crisis Grant decisions within 1 day New measure	100%	100%	99.8%	1	1	2	93.25%
Corp 10	% Community Care Grant decisions within 15 days New measure	99.75%	100%	99.5%	2	1	4	85.75%
Corp 11	Proportion of SWF budget spent New measure	108%	85.7%	112.9%	11	13	13	115.15%
Corp 12	Proportion of DHP funding spent New measure	105.5%	96.3%	89.5%	12	14	16	96%

Adult Social Care		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
SW 1	Home care costs per hour for people aged 65 or over	£24.78	£35.19	£18.50	13	24	2	£28.57
SW 2	Self-directed support spend on adults 18+ as a % of total social work spend on adults 18+	5.05%	4.83%	5.73%	17	17	15	8.16%
SW 3a	% of people aged 65 and over with long-term care needs who are receiving personal care at home	66.12%	66.07%	67.32%	9	11	8	61.9%
SW 4b	% of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life	82.76%	-	79.6%	10	-	12	78.12%
SW 4c	% of adults supported at home who agree that they are supported to live as independently as possible	90.6%	-	82.88%	3	-	7	78.8%
SW 4d	% of adults supported at home who agree that they had a say in how their help, care or support was provided	81.72%	-	66.66%	5	-	25	70.6%
SW 4e	% carers who feel supported to continue in their caring role	38.9%	-	28.68%	4	-	21	29.7%
SW 5	Residential costs per week per resident for people aged 65 or over	£554	£526	£586	19	9	10	£649


 Rank 1-16 (Q1 & Q2)

 Rank 17-24 (Q3)


 Rank 25 – 32 (Q4)

Adult Social Care		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
SW 6	Rate of readmission to hospital within 28 days per 1,000 discharges	92.82	96.69	92.89	9	5	8	109.60
SW 7	Proportion of adult care services graded 'good' (4) or better in Care Inspectorate inspections	86.6%	87%	85.1%	11	13	6	75.8%
SW 8	Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+)	162.23	151.21	291.41	2	1	4	747.92


Culture and Leisure		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
C&L 1	Cost per attendance at sports facilities	£1.18	£9.99	£2.76	5	3	6	£6.43
C&L 2	Cost per library visit	£2.15	£2.73	£2.50	14	9	10	£2.89
C&L 3	Cost per visit to Museums & Galleries	£5.99	£5.95	£4.07	19	11	15	£4.75
C&L 4	Cost of parks & open spaces per 1,000 population	£27,505	£24,918	£27,487	29	23	25	£20,298
C&L 5a	% adults satisfied with libraries	(2016/19) 78.87%	(2017/20) 75.2%	(2018/21) 76.53%	(2016/19) 9	(2017/20) 15	(2018/21) 15	(2018/21) 74.37%
C&L 5b	% adults satisfied with parks and open spaces	(2016/19) 88.37%	(2017/20) 87.7%	(2018/21) 86.03%	(2016/19) 8	(2017/20) 9	(2018/21) 17	(2018/21) 85.5%
C&L 5c	% adults satisfied with museums and galleries	(2017/20) 67.23%	(2017/20) 54.9%	(2018/21) 59.57%	(2016/19) 13	(2017/20) 25	(2018/21) 22	(2018/21) 71.3%
C&L 5d	% adults satisfied with leisure facilities	(2016/19) 84.67%	(2017/20) 80%	(2018/21) 78.67%	(2016/19) 3	(2017/20) 3	(2018/21) 4	(2018/21) 71.8%

 Rank 1-16 (Q1 & Q2)


 Rank 17-24 (Q3)

 Rank 25 – 32 (Q4)

Environmental Services		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
ENV 1a	Net cost per waste collection per premise	£43.20	£50.49	£54.70	3	6	8	£70.09
ENV 2a	Net cost of waste disposal per premise	£97.18	£107.00	£101.27	12	16	16	£100.23
ENV 3a	Net cost of street cleaning per 1,000 population	£20,690	£20,949	£21,078	28	30	30	£14,848
ENV 3c	Street Cleanliness Score	84.29%	89.86%	85.1%	30	22	29	89.7%
ENV 4a	Cost of roads per kilometre	£23,783	£16,061	£22,353	30	24	29	£11,107
ENV 4b	% of A class roads that should be considered for maintenance treatment	2018/20 20.6%	2019/21 20.8%	2020/22 16.7%	6	7	2	2020/22 27.6%
ENV 4c	% of B class roads that should be considered for maintenance treatment	2018/20 30.78%	2019/21 34.7%	2020/22 30.39%	17	21	20	2020/22 33.6%
ENV 4d	% of C class roads that should be considered for maintenance treatment	2018/20 43.93%	2019/21 38.9%	2020/22 36.4%	28	25	24	2020/22 33.24%
ENV 4e	% of unclassified roads that should be considered for maintenance treatment	2018/20 37.97%	2019/21 35.9%	2020/22 33.5%	19	17	14	2020/22 36.65%
ENV 5	Cost of Trading Standards and environmental health per 1,000 population	£24,714	£24,758	£26,706	24	26	26	£20,947
ENV 5a	Cost of Trading Standards, Money Advice & Citizen Advice per 1000	£4,756	£3,649	£3,506	9	8	7	£6,088
ENV 5b	Cost of environmental health per 1,000 population	£19,958	£21,109	£23,293	27	28	28	£15,019
ENV 6	% of total household waste arising that is recycled	54%	37.1%	48.5%	11	22	12	42.7%
ENV 7a	% of adults satisfied with refuse collection	(2016/19) 86.7%	(2017/20) 86.1%	(2018/21) 88.4%	(2016/19) 5	(2017/20) 4	(2018/21) 3	(2018/21) 75.3%
ENV 7b	% of adults satisfied with street cleaning	(2016/19) 71.3%	(2017/20) 67.6%	(2018/21) 66.9%	(2016/19) 10	(2017/20) 11	(2018/21) 11	(2018/21) 60%


 Rank 1-16 (Q1 & Q2)

 Rank 17-24 (Q3)


 Rank 25 – 32 (Q4)

Corporate Assets		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
Corp Assets 1	Proportion of operational buildings that are suitable for their current use	90.91%	92.37%	92.4%	9	7	7	85.26%
Corp Assets 2	Proportion of internal floor area of operational buildings in satisfactory condition	86.54%	87.79%	92.6%	23	21	14	90.1%

Economic Development		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
ECON 1	% of unemployed people assisted into work from council operated / funded employability programmes	25.94%	2.94%	35.3%	2	20	7	19.6%
ECON 2	Cost of planning & building standards per planning application	£7,301	£8,297	£6,535	30	30	29	£4,337
ECON 3	Average time per business and industry planning application (weeks)	NA	10.98 weeks	13.6 weeks	-	19	23	11.7 weeks
ECON 4	% of procurement spend spent on local enterprises	27.5%	25%	21.4%	16	16	22	29.9%
ECON 5	No of business gateway start-ups per 10,000 population	18.64	26.86	29.6	13	1	1	14.41
ECON 6	Investment in Economic Development & Tourism per 1,000 Population	£131,807	£84,566	£137,918	9	12	11	£119,388
ECON 7	Proportion of people earning less than the real living wage	30.9%	23.8%	20.3%	29	21	21	14.4%
ECON 8	Proportion of properties receiving superfast broadband	97.3%	96.8%	97.1%	5	9	11	94.1%
ECON 9	Town Vacancy Rates: number of vacant units as a % of total units for the LA key town centres	20.8%	22%	9.2%	32	32	13	11.4%
ECON 10	Immediately available employment land as a % of total land allocated for employment purposes in the local development plan	74.6%	80.1%	80.1%	8	8	6	27.2%

 Rank 1-16 (Q1 & Q2)


 Rank 17-24 (Q3)

 Rank 25 – 32 (Q4)


Economic Development		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
ECON 11	Gross Value Added (GVA) per capita	£15,893	£15,347	£13,405	30	30	30	£24,721
ECON12a	Claimant Count as a % of Working Age Population	4.5%	6.2%	4.4%	27	20	26	3.7%
ECON12b	Claimant Count as a % of 16-24 Population	5.78%	7.68%	5.08%	28	18	29	3.68%

Financial Sustainability		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2021/22
FINSUS 1	Total useable reserves as a % of council annual budgeted revenue	24.21%	26.86%	23.67%	6	10	16	24.4%
FINSUS 2	Uncommitted General Fund Balance as a % of council annual budgeted net revenue	2.75%	2.46%	2.33%	12	20	21	3.48%
FINSUS 3	Ratio of Financing Costs to Net Revenue Stream - General Fund	12.63	12.28	10.16	31	32	31	5.89
FINSUS 5	Actual outturn as a percentage of budgeted expenditure	98.77%	98.71%	99.38%	23	17	14	98.25%

Tackling Climate Change		Data			National ranked position			Scottish average
Ref:	Description	2019/20	2020/21	2021/22	2019/20	2020/21	2021/22	2020/21
CLIM 1	CO2 emissions area wide per capita (in tonnes)	3.96t	3.88t	2020/21 latest data	5	11	-	4.62t
CLIM 2	CO2 emissions area wide: emissions within scope of LA per capita (in tonnes)	3.91t	3.83t	2020/21 latest data	6	11	-	4.09t

 Rank 1-16 (Q1 & Q2)

 Rank 17-24 (Q3)

 Rank 25 – 32 (Q4)